BitTitan

Large Enterprise Financial Services Company

Introduction

This case study of a large enterprise financial services company is based on a May 2018 survey of BitTitan customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> "MigrationWiz has excellent migration speeds, exceptional project management for migrations, fast customer support and knowledgeable contacts in case of issues. With the solution, we've increased both efficiency and time-savings."

Challenges

Challenges the large enterprise financial services company faced before implementing MigrationWiz:

- The high cost of configuring and managing migration projects.
- Difficulty determining causes for migration failures.
- Slow migration project times.
- Manual processes causing errors and inconsistent results.
- Low customer satisfaction.
- Throttling issues with migration speed.
- Project complexity.

Use Case

On average, the company migrated upwards of 5,000 users, with workloads including:

- Mail
- Documents

Results

The company achieved the following result with MigrationWiz:

- Migration projects have increased in efficiency by >50% since using MigrationWiz.
- Key reasons for purchasing MigrationWiz:
  - 100% SaaS
  - Security
  - Cost-savings
  - Speed of migrations
  - BitTitan technical support
- Since the enterprise began using MigrationWiz for their customers' migration projects, they have saved substantial time managing migration projects.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Large Enterprise

Industry:
Financial Services

About BitTitan

Our industry-leading SaaS solution enables IT service providers to migrate email and multi-workloads from a wide variety of Sources and Destinations.

Learn More:

BitTitan